In their journey towards digital transformation, financial institutions are looking into ways to reduce their branch network footprint, and at the same time remain competitive. Transaction Systems introduces the SimpleRTS, a Remote Teller System (RTS), that challenges the way we do banking. A compact kiosk, which can be used both as a traditional unattended terminal or as a remote teller, capable of performing almost all available branch transactions, RTS makes Branch-in-a-Kiosk a reality.

Benefits:
- Network footprint expansion with the minimum investment
- Customer service cost optimization
- Extended operation hours, up to a 24/7 basis
- Reduce number of existing branches while increasing productivity
- Relief pressure during high peak days and hours
- Increased customer satisfaction and revenues.

The Challenges
- Smooth transaction flows
- Integration of different applications & devices
- Provide personalized services to customers
- Handle all possible scenarios/flows when servicing the customer

The Solution
- Customized kiosk design & selection of modules
- Integration between kiosk application with the Bank’s systems & LiveBank, a video collaboration platform
- Provides freedom to the remote teller but also applied security rules and flows
MULTI-PURPOSE CAPABILITIES
The wide range of modules, makes SimpleRTS the ideal solution capable to deliver a wide variety of functions and transactions:

**SUPPORTED FUNCTIONS**
- ECB-6 management
- Customer authentication via:
  - Card & PIN
  - Electronic Signature
  - ID & Passport
  - Finger Vein
- A4 document scanning & printing
- A4 statement printing
- Video-collaboration sessions between customer and remote teller
- Barcode and QR scanning
- Card issuing
- Cheque scanner
- Banknote recycling
- Coin dispense and deposit
- Contactless reader

**SUPPORTED TRANSACTIONS**
- Cash deposits
- Cash withdrawals
- Account transfers
- Statement printing
- Card payment
- Utility & government payments via cash & card
- Account opening
- Loan applications
- Card issuing
- PIN delivery & change
- Cheque deposits
- Mobile Top-Up
- FX

CUSTOMIZABLE CONFIGURATION
The list of modules from which a customer can pick and define his preferred configuration:

- Enhanced cabin 3mm
- Certified safe (From UL to CEN)
- Industrial central processing unit
- Wide touch screen varying from 22” up to 27”
- Uninterruptible power supply (UPS)
- A4 thermal printer
- A4 scanner single or dual side
- ID & passport reader
- Signature pad
- Barcode QR reader
- NFC/Contactless reader (EMV/PCI Certified)
- Encrypted PIN Pad (EMV/PCI Certified)
- Proximity sensor
- Multimedia speakers
- Instant card issuing module
- Headset jack
- Headset phone
- MS Windows
- Electrostatic painting (Bank colors)
- Anchoring
- Banknote recycler
- Finger vein reader
- Check scanner single or bulk
- Coin dispenser
- Coin acceptor
- LED indicators
- HD camera

In case of particular requirements, the RTS can be further customized to accommodate new modules.

CENTRAL MANAGEMENT
The RTS is coming with a fully capable administration console delivering easy and efficient management of the installed kiosk, while providing features such as:

- Device Management
- Incident Management
- Network Management
- Transaction Processing
- Dashboard Monitoring
- Software Management
- Business Intelligence
- Switching